

***Tennessee Board of Regents
Office of Academic Affairs***

Notice For Use By Universities and Community Colleges

Students or prospective students who wish to file a complaint related to accreditation or regarding violations of state law not resolved at the institution may submit a Student Complaint Form to the Tennessee Board of Regents at 1415 Murfreesboro Road, Suite 340, Nashville Tennessee 37217, or by going on line and filing out the form electronically at <http://www.tbr.edu/contact/default.aspx?id=2936>. Under Tennessee's open records law, all or parts of complaints will generally be available for review upon request from a member of the public.

Complaints regarding accreditation can also be made by contacting the Southern Association of Colleges and Schools Commission on Colleges, 1866 Southern Lane, Decatur, Georgia 30033-4097, telephone: 404-679-4500 (www.sacscoc.org).

Complaints of fraud, waste or abuse may be made by email at reportfraud@tbr.edu or by calling the Tennessee Comptroller's Hotline for Fraud, Waste and Abuse at 1-800-232-5454.

STUDENT COMPLAINT FORM

Under the Federal Program Integrity rules (34 CFR 600.9 (a)(1)(i)(A)), the Tennessee Board of Regents system office has been designated as the authority to investigate complaints about TBR institutions related to institutional accreditation or violations of State laws. Every TBR institution has a process to resolve complaints. Before a complaint is filed with this form, the complainant must attempt to resolve the matter with the institution. If the matter cannot be resolved, a complaint may be filed with the TBR.

Notice: Under Tennessee's open records law, all or parts of complaints will generally be available for review upon request from a member of the general public.

Complaint Category:

This complaint is concerning issues related to: Accreditation Standards OR StateLaw (specify which State law: _____)

Complainant Information:

First name: _____

Middle name: _____

Last name: _____

Address: _____

City: _____

State: (Select) _____

United States

ZIP: _____

Country (if outside U.S.):

Daytime phone number: _____

Email address: _____

Date of complaint: [None]  

Institution name: _____

I am a

- Currently Enrolled Student

2. Prospective Student

Current student status (if applicable):

1. Enrolled
2. Graduated
3. Probation
4. Suspended
5. Withdrawn
6. Terminated

Complaint Details:

1. Provide details of your complaint including the events that led to this complaint and how the institution has violated specific sections of the Principles of Accreditation or State law:

2. Describe how you have already attempted to resolve the complaint with the school – including the outcome of that attempt.

3. How would you like to see the complaint resolved?

4. Have you filed this complaint with another organization? Yes No If yes, list the organization's name and the outcome of the complaint below:

5. Have you contacted a private attorney related to this complaint? Yes No

6. Have you started a court action? Yes No If yes, provide specifics below:

Certification:

By including my name and email address here, I hereby certify that I am the named complainant and that the above statements are true. I understand that this complaint and the information provided will be shared with the institution.

Name:

Email address:

Date: [None]  