

This program trains information systems technicians for support roles in the information technology field. Technical and non-technical subjects address client support needs in areas such as application software, help desk, user training, and computer support and network services.

How much can I earn?

\$25,680 – \$52,390*

*Wages and salary data provided by the Bureau of Labor Statistics, Tennessee Department of Labor

What will I do on the job?

Information systems technicians provide technical assistance to customers by identifying and solving their hardware and software problems.

What Skills Will I Use on the Job?

It helps to be able to explain things clearly, both orally and in writing. You will also need problem solving, team interpersonal and customer service skills.

Possible Job Titles:

Information systems technician, help-desk technician, network services support, technical support specialists, computer support specialists

Who Will Hire Me?

Career opportunities for information systems technicians include administrative and support services companies, financial institutions, insurance companies, government agencies, educational institutions, software publishers, telecommunications organizations, health care organizations, and management of companies and enterprises.

Graduates Work for Such Organizations as:

Unum Group

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